

GO INTERNATIONAL

Navigating Global Markets

Mastering the Essentials for your Exports

LUXEMBOURG
TRADE & INVEST
EXPAND YOUR BUSINESS

26 November 2025



CUSTOMS FORMALITIES EXPLAINED





PROHIBITIONS & RESTRICTIONS AWARENESS ON EXPORTS



PROHIBITIONS & RESTRICTIONS AWARENESS ON EXPORT

Mastering the Essentials for your Exports

Olivier Seil

Contrôleur adjoint

Customs and Excise Administration

General Inspectorate for security operations

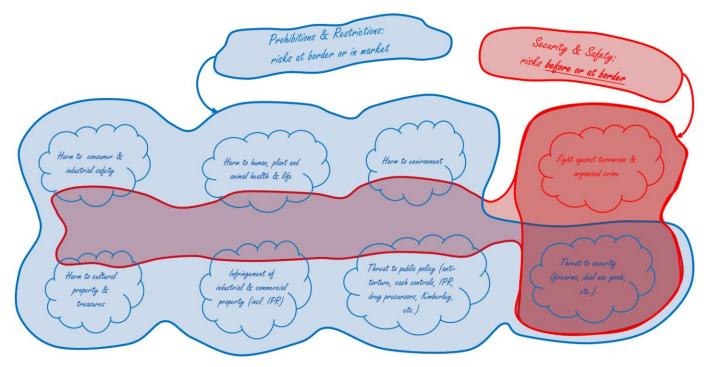
Definition of "Prohibitions & Restrictions"

Art. 134 & 267 UCC: Goods brought into the customs territory of the Union shall, from the time of their entry, be subject to customs supervision and may be subject to customs controls.

Where applicable, they shall be subject:

- to such prohibitions and restrictions as are justified on grounds of, inter alia:
 - 1. public morality, public policy or public security,
 - 2. the protection of the health and life of humans, animals or plants,
 - 3. the protection of the environment,
 - 4. the protection of national treasures possessing artistic, historic or archaeological value and
 - 5. the protection of industrial or commercial property (including controls on drug precursors, goods infringing certain intellectual property rights and cash)
- as well as to the implementation:
 - 1. of fishery conservation and management measures and
 - 2. of commercial policy measures.

Non-financial risks: risks associated to non-customs legislation



Duties of the Customs and Excise Administration in relation to prohibitions and restrictions

These restrictions and prohibitions are intended to protect public health, defend order, ensure security and public morality, and safeguard the cultural and environmental heritage of the EU. There are also special monitoring arrangements (goods subject to the production of import or export licenses).

Moreover, some countries are subject to embargoes which are characterized by trade restrictions on imports and/or exports.

EU Integrated P&R List

- 1st publication in 2022
 - Cooperation between all Commission DGs
 - Consultation of P&R Expert Group
- 350+ EU laws
 - Only basic information currently...
 - ... but extension foreseen in future!
- 'Calendar' with:
 - Future legislation
 - Proposals
 - Announced initiatives
- Calendar informal update in 10/2022:
 - Many initiatives announced in 2022
 - Proposals under negotiations
- Ongoing revision
 - Full review expected in Q1.2023



Most products must meet certain technical and/or sanitary and hygienic requirements. These may require different types of testing and certifications.

This is often the case for technical requirements applicable to industrial products, as well as for health and hygiene requirements applicable to foodstuffs and agricultural products.

A certificate or license is produced at the time of customs clearance to document compliance with certifications and/or analyses. This certificate or license is generally established by a competent authority, an approved laboratory or another competent authority.

The tariff position of a product requires a certificate/license to be presented.

The main types of restricted products are:

- ► agricultural products
- ▶ the medications
- ▶ the chemicals
- steel products
- ► cultural goods
- ▶ Weapons
- counterfeit goods or pirated goods

- ▶ threatened species
- waste
- certain live animals and products containing animal substances
- plants and products containing plant substances

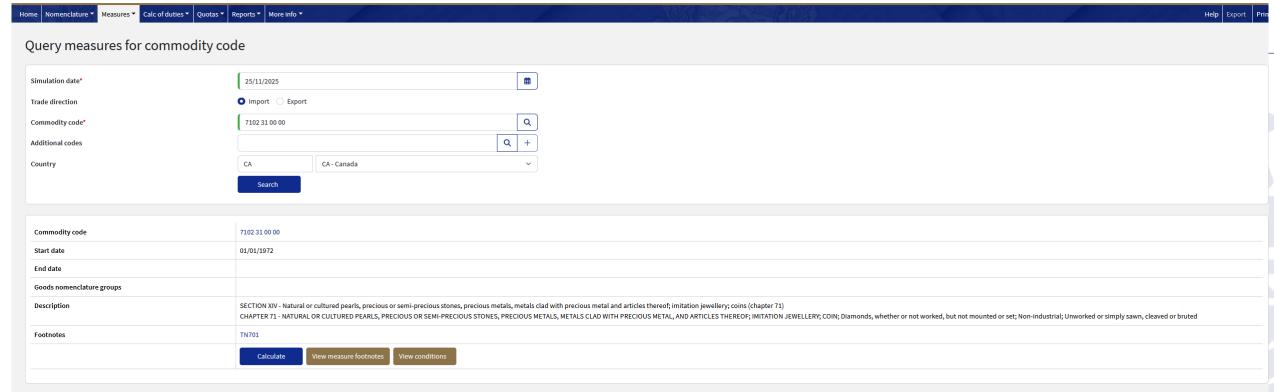
HS Code 71023100 - unworked non-industrial diamonds

Non-industrial diamonds unworked or simply sawn, cleaved or bruted (excl. industrial diamonds)

Example:

71023100: Non-industrial diamonds unworked or simply sawn, cleaved or bruted (excl. industrial diamonds)





Result of search: 6 measure(s) found

Origin	Start date \$	End date ≑	Measure type ≑	Footnotes	Geographical area ♦	Excluded countries	Duty expression	Conditions	Additional code ♦	Regulation \$	Quota order no. ♦
0	01/01/2005		Third country duty (103)		ERGA OMNES (1011)		0.0000%			R2261/98	
O	01/02/2003		Restriction on entry into free circulation (475)	CD353	ERGA OMNES (1011)			View conditions		R2368/02	
0	01/03/2025		Import control (763)	CD794	All third countries (1008)	RU		View conditions		R0833/14	
0	01/01/2008		Supplementary unit (109)		ERGA OMNES (1011)		Carats (one metric carat = 2 x 10 ⁻⁴ kg) (CTM)			R2658/87	
=	11/08/1996		Licences nationales l'importation C.D. 591.00 (ILC)	16002	ERGA OMNES (1011)			View conditions		2110896B	
_	01/01/2024		VAT (LBT)		ERGA OMNES (1011)		17.0000%			000001LL	

B: Presentation of a certificate/licence/document

Code	Type of document	Description	Procedure
L116	Import certificate/ licence/document	Kimberley Process Certificate	24: Entry into free circulation allowed
No documen	nt provided		04: The entry into free circulation is not allowed

Y: Other conditions

Code	Type of document	Description	Procedure
Y015	Particular provisions	The rough diamonds are contained in tamper-resistant containers, and the seals applied at export by the participant (Kimberley process) are not broken	24: Entry into free circulation allowed
No document provided			04: The entry into free circulation is not allowed

ILC: Measure "Licences nationales l'importation C.D. 591.00"

valid from 11/08/1996 Geographical area: 1011

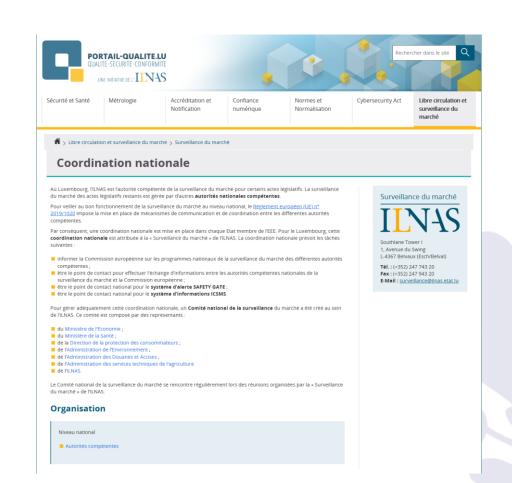
0: Presentation of a certificate/licence/document

Code	Type of document	Description	Procedure
6001	licence d'importation nationale	licence d'importation nationale	
5555	Dispositions particulières	Permission du chef local des douanes	
No docum	04: The entry into free circulation is not allowed		

MARKET SURVEILLANCE

For the food component, live animals etc. the competent authority is ALVA (Administration luxembourgeoise vétérinaire et alimentaire)

There are more competent authorities, including the coordinating body ILNAS (L'Institut luxembourgeois de la normalisation, de l'accréditation, de la sécurité et qualité des produits et services), when it comes to the non-food element.



Version 5.3 Mars 2021

C. Liste de contacts

Ministère de l'Economie

• 19-21, boulevard Royal L-2449 Luxembourg

Tél.: (+352) 2478 2478 Fax: (+352) 46 04 48

info@eco.public.lu

ILNAS Surveillance du Marché

 1, avenue du Swing L-4367 Belvaux

Tél.: (+352) 2477 4320 Fax: (+352) 2479 4320

surveillance@ilnas.etat.lu

Ministère de la Santé: Direction de la Santé

• 13a, rue de Bitbourg L-12730 Luxembourg

Tél.: (+352) 2478 5592 Fax: (+352) 46 79 63

Disp. médical: meddevices@ms.etat.lu Prod. cosmétique: cosmet@ms.etat.lu

Administration de l'Environnement

• 1, avenue du Rock'n'Roll L - 4361 Esch-sur-Alzette

Tél.: (+352) 40 56 56 1 Fax: (+352) 49 62 56

infos@aev.etat.lu

Administration des Services techniques de l'Agriculture

16, route d'Esch
 L-1470 Luxembourg

Tél.: (+352) 457172 1 Fax: (+352) 457172 341

paul.thill@asta.etat.lu

National controlling authority



National competent authority

Page 9 / 10 (Sous réserve d'erreur ou d'omission)









SECURING YOUR INTERNATIONAL TRANSACTIONS WITH THE EXPORT DOCUMENTS OF THE HOUSE OF ENTREPRENEURSHIP





FTAS, ACCESS2MARKETS AND THE SINGLE ENTRY POINT — THE EU TOOLBOX FOR EXPORTERS





EU Trade Tools for Businesses: Access2Markets and Single Entry Point



Access2Markets

Your gateway to EU trade information

Scan the QR code to visit Access2Markets





What is Access2Markets?

- Free online tool supporting companies in their efforts to internationalise, launched in October 2020
- Information on import/export of **products, trade statistics, and trade agreements** in over 147 export markets and nearly all import markets
 - ✓ Accessible for users located in the EU Member States, Turkey, North Macedonia, Albania, Ukraine, Montenegro, Moldova and Serbia
- Breaks down the legal language into practical information
- Interactive, multilingual, with Videos + tutorials
- Regular updates



Who is Access2Markets for?

Companies, in particular, **SMEs**, within the EU and in trade partner countries

Business organisations and associations

Business Advisory Services

Trade Promotion Organisations



My Trade Assistant for Goods

- Tariffs and internal taxes
- Customs procedures, product requirements
- Rules of Origin Self-Assessment tool (ROSA)
 - Interactive quick test
 - **Specific** to product and trade agreement
 - Information on required documentation to verify origin
- Trade barriers
- Trade statistics
- Export restrictions by third countries



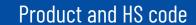
Overview of the Access2Markets tools

My Trade Assistant





Example - My Trade Assistant



1 How to read the results



Results for product code 8703.80.0010 from Germany to Canada



(IIII) Tariffs dismantling

8703.21.90 Other

Further information

Tariff rate



Example - My Trade Assistant - ROSA tool



In order to qualify for the lower or zero preferential tariff under the EU-Canada Comprehensive Economic and Trade Agreement (CETA) the product classified in HS 8703800010 must originate in the EU.

Please fill in this self-assessment to determine whether this product fulfils the rules of origin and can therefore be considered as originating. You will also find information on the documentation needed to demonstrate the origin of your product under this agreement. This self-assessment can be used by both exporters and their suppliers.

A (!) Rules of non-preferential origin and other legislations apply for MFN duties, anti-dumping, anti-subsidies or safeguard measures and origin marking.



Start the Self Assessment



Overview of the Access2Markets tools





My Trade Assistant Services and Investment

- Includes **requirements** for the export of certain services
- Acts as a primary source of information, providing references to regulations and details about the relevant authorities
- **Twelve countries**: Brazil, Canada, China, Hong Kong, India, Japan, Mexico, Norway, South Africa, Switzerland, the UK and the US
- 100 service sectors per country
- Further expansions planned



My Trade Assistant Procurement

- Assessment of the possibility for EU companies to participate in public tenders in third countries
- Five countries: Canada, Japan, Switzerland, the UK and the US
- Information included in the tender notice: contract authority, subject and estimated contract value
- Includes direct links to legal texts and additional information sources



Key Figures

- More than 12 million visits to the A2M platform since October 2020
- My Trade Assistant over 25 million search requests (import and export) since October 2020
- Over **700 000 Rules of origin** assessments from July 2021
- Over 15 000 Procurement assessments with My Trade Assistant since March 2022
- Over **30 000 Services** assessments with My Trade Assistant since May 2022



The Single Entry Point

The European Commission's contact point to report market access barriers or non-compliance with sustainability rules



The Single Entry Point (SEP)

First point of contact for EU stakeholders to report:

- Market access barriers
- Non-compliance with sustainability commitments
 - Trade and Sustainable Development (TSD)
 - Generalised System of Preferences (GSP)

The SEP works under the authority of the **Chief Trade Enforcement Officer**.



The Single Entry Point (SEP)

Who can lodge a complaint?

- Entities within the EU
- EU Member States
- Industry associations, trade unions, NGOs
- Citizens (only for GSP and TSD)



How to contact the Single Entry Point

Through the **Access2Markets website**:

- Complaints are available on the "Contact" page
- Possibility to engage in pre-notification contacts
- Operating guidelines available to help stakeholders



The Single Entry Point is the first point of contact within the European Commission's trade department for all EU stakeholders who are facing market access issues in third countries or who find non-compliance with sustainability commitments.















Two complaint forms available

Market Access

- Identification of the complainant
- Information about the trade barrier
- Economic/system impact
- Actions

Sustainability (TSD/GSP)

- Identification of complainant
- Legal basis
- Factual description of the TSD/GSP violation
- Impact/seriousness of the breach
- Actions





Complaint form requirements

- Few mandatory fields
- Best available information
- Confidentiality

Type of request*

Market access complaint form

Market Access Complaint

▲ Important information ∨

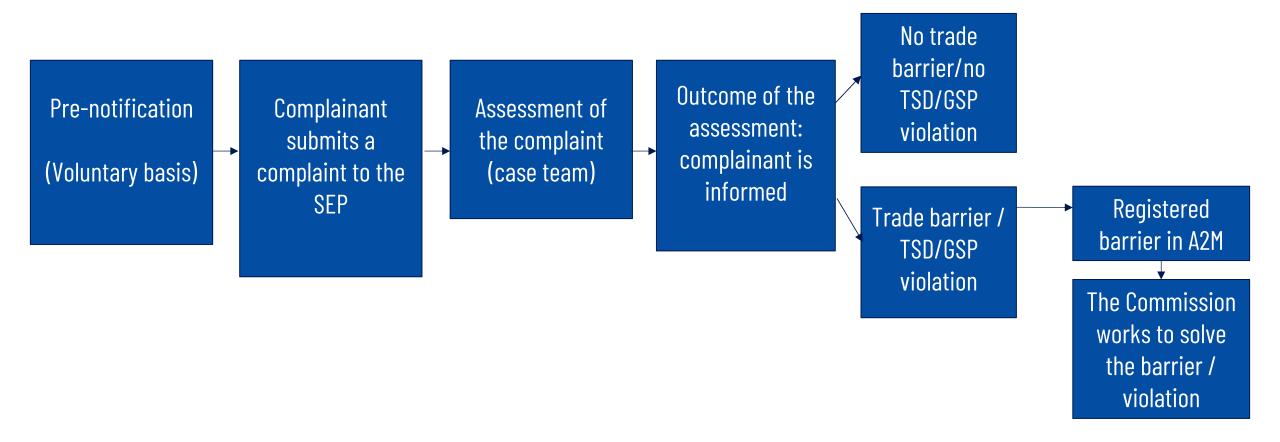
You can find more details on the application of the Single Entry Point (SEP) in the <u>operational</u> guidelines 🗅

In order to see the requested information in advance, please view the PDF-version of the <u>complaint</u> form [2]

* Mandatory fields



Handling of complaints - Overview





Key Figures

- More than 200 market access complaints received by the SEP since its launch in 2020
- Three Trade and Sustainable Development (TSD) complaints received by the SEP since its launch



Thank you!



Contact Page

https://trade.ec.europa.eu/acce ss-to-markets/en/contact-form







**CERTIFICATIONS FOR YOUR EXPORT SUCCESS



Related Training Programme from House of Training



InCoTerms - ICC Rules for the Use of Domestic and International Trade Terms

05.02.2026

This course provides a clear understanding of the Incoterms rules and their practical application in international trade. Participants will learn to identify buyer and seller responsibilities, choose the right Incoterm for each contract, and avoid common pitfalls.



houseoftraining.lu

Related Training Programme from House of Training



Devenir représentant en douane et/ou opérateur économique agréé

This programme prepares participants to handle all aspects of customs operations. By the end of the training, they will be able to draft customs declarations, manage import/export and excise procedures, classify goods, and complete electronic administrative documents.



houseoftraining.lu

Take a look at our services & agenda of activities And book a meeting with our Advisors!

YOUR GATEWAY TO GO INTERNATIONAL



LUXEMBOURG
TRADE & INVEST

YOUR FEEDBACK IS IMPORTANT!



Mastering the Essentials for your Exports



Please take a couple of minutes to answer our satisfaction survey ©





GO INTERNATIONAL

Navigating Global Markets

Mastering the Essentials for your Exports

26 November 2025

Thank you!

