*"Life is much more successfully looked at from a single window"*
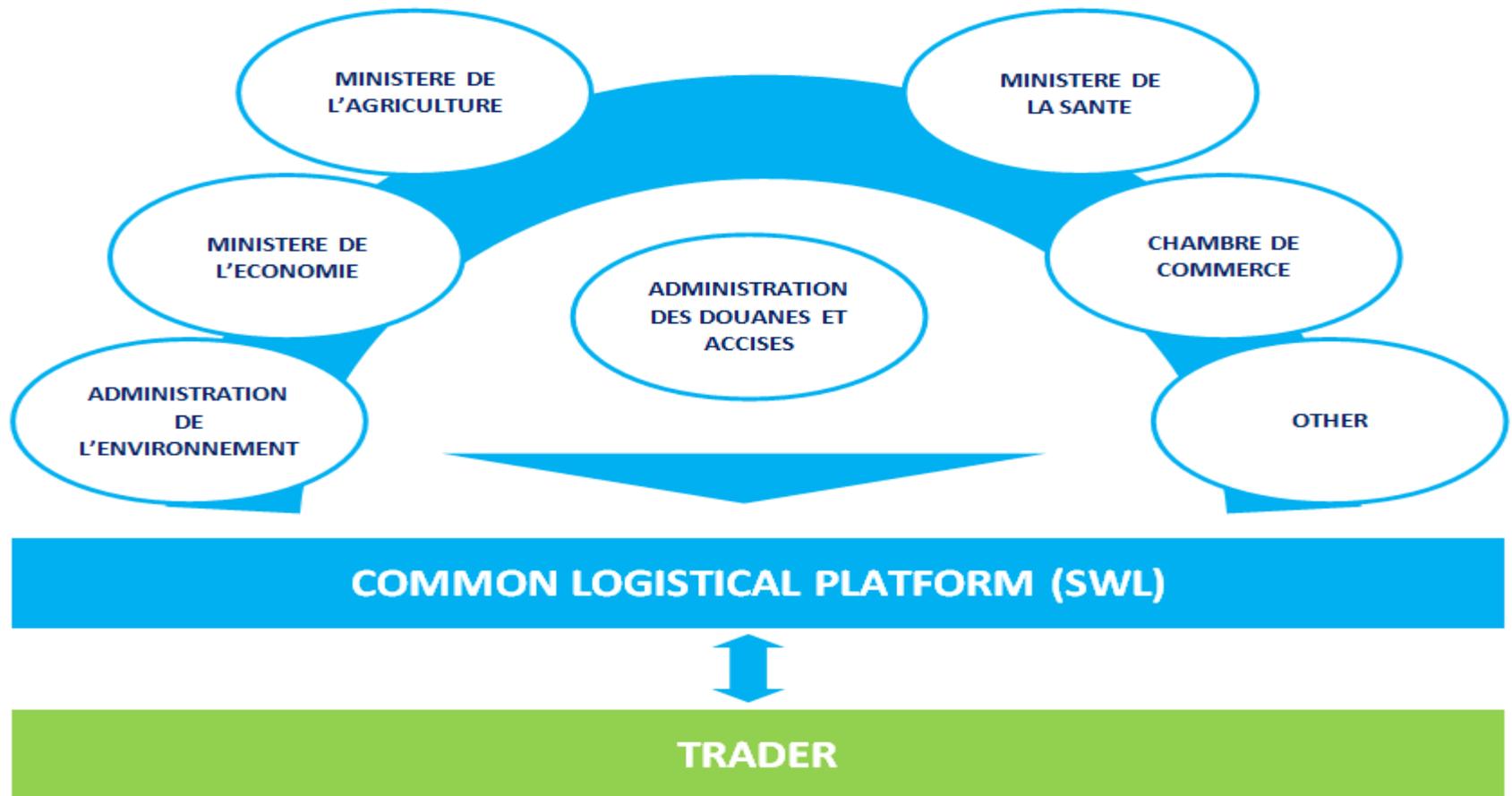
# A Single Window for Logistics
## ... for Luxembourg

# What is a Single Window for Logistics?

# Single Window for Logistics

- SWL is an essential step to making Luxembourg a modern effective multimodal Logistics hub

- …. and a key differentiator from its competitors

- Luxembourg has the opportunity to be the first mover to achieve a competitive edge

- Building on International Standards and Best Practice

- We can build a collaborative community of Public and Private Stakeholders

- Leverage C4L reach for accurate, responsive Business Requirements

- SWL Project should move from Customs to eGovernment sponsorship

# **Why is SWL ...**

## Good for Luxembourg?

- – Job Creation
- – Enhanced tax income for Luxembourg
- – Optimised processes mean better ROI for Operators
- – Attractiveness of Luxembourg for new entrants
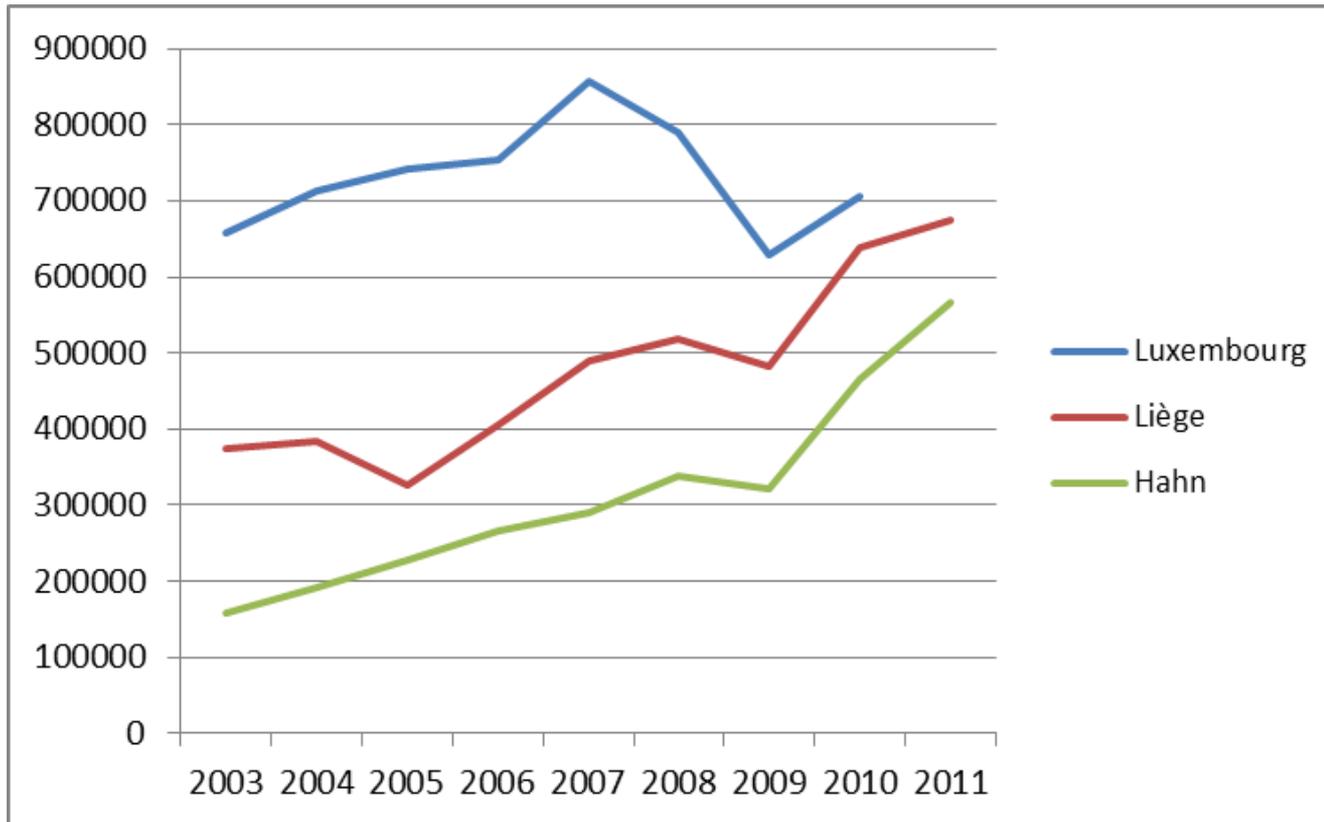- – Reinforces the image of Luxembourg as providing a business friendly environment

# Fin

- Questions

# The Competition is gaining ground (1)

- Luxembourg is still clearly ahead of its "neighbours" in terms of freight volumes (metric tonnes)
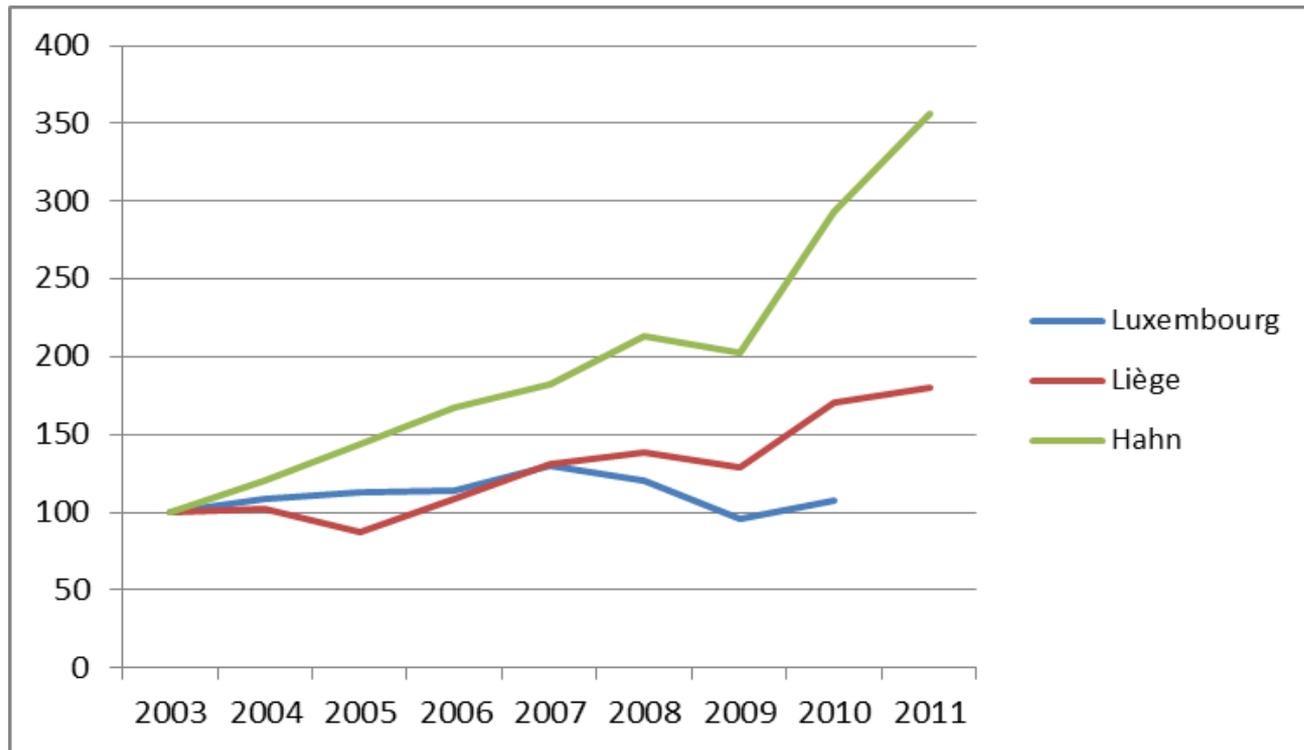- But both Liège and Hahn are growing much faster and threaten to overtake Luxembourg.

Sources: Eurostat, Airport websites, Airports Council International, Luxair Annual report
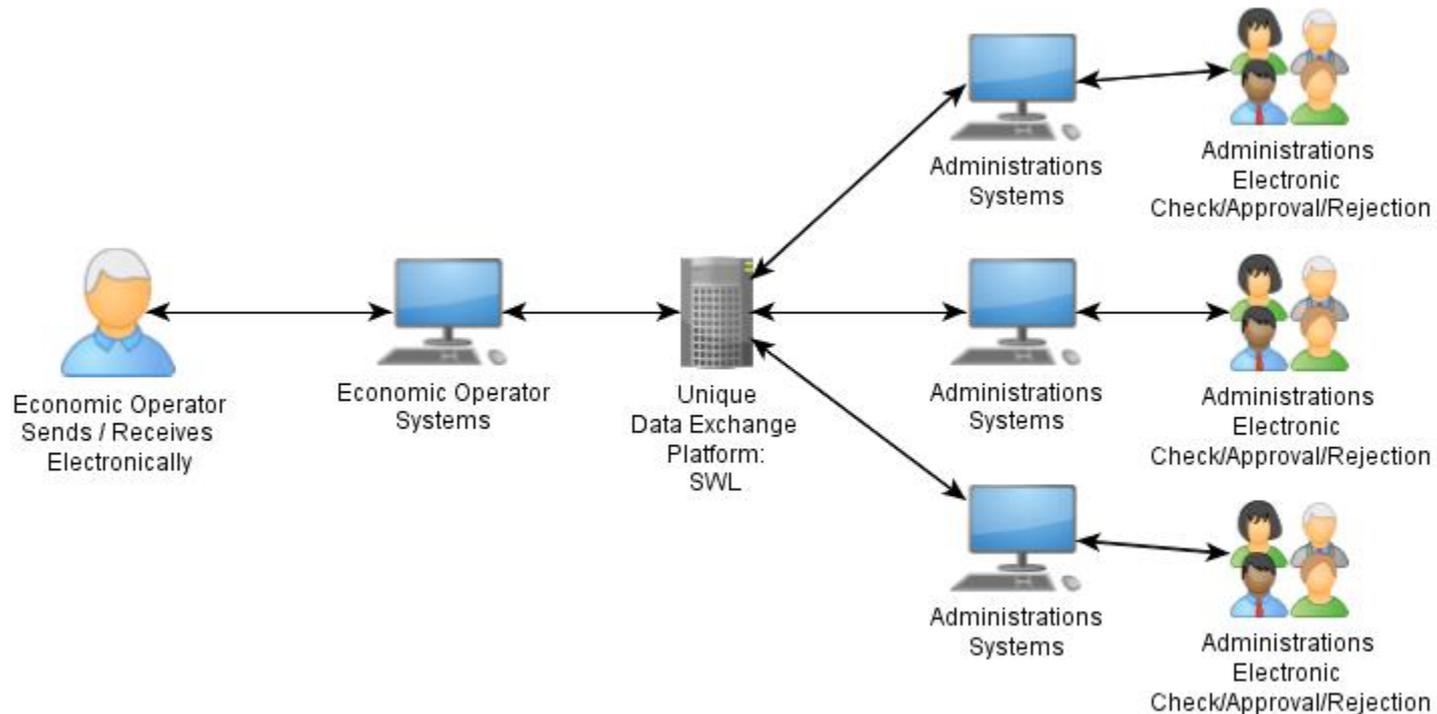
# The Competition is gaining ground (2)

- The comparative growth rates can be seen more clearly if we index the freight totals (2003=100), as shown in the graph below

# External Domain:
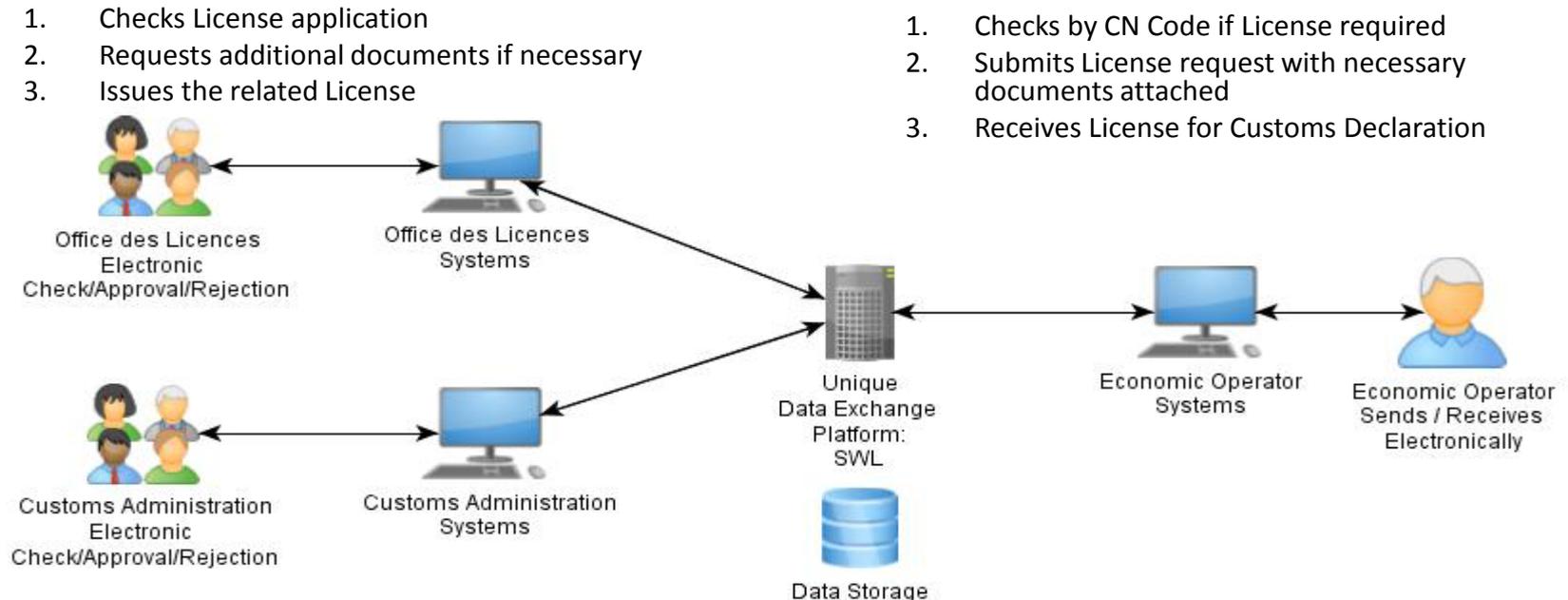# Single Point of Entry

- Multiple operations with multiple administrations through a single point of entry

- Common repository of Electronic forms for Administrations processes

# Prototype:
# Office des Licences Process

- Interaction between Economic Operator and Two Administrations

- Interaction between Two Administrations

1. Checks License application
2. Requests additional documents if necessary
3. Issues the related License

1. Checks by CN Code if License required
2. Submits License request with necessary documents attached
3. Receives License for Customs Declaration



Office des Licences
Electronic
Check/Approval/Rejection

Office des Licences
Systems

Customs Administration
Electronic
Check/Approval/Rejection

Customs Administration
Systems

Unique
Data Exchange
Platform:
SWL

Data Storage

Economic Operator
Systems

Economic Operator
Sends / Receives
Electronically

1. Receives Customs declaration
2. Checks License from "Office des Licences"
3. Writes off Quantity and value related to the License

# SWL Vision

- ## The SWL Project aims to
  - Set up a state-of-the-art, effective SWL for Luxembourg
  - Encourage the activity of Logistics
  - Provide a means to make Logistics more efficient and predictable
  - Optimise processes through electronic communications and rule-driven workflows
  - Enable secure trade lanes AEOs
  - Streamline inspection processes
  - Share data between stakeholders

➔ **Build a collaborative community of Public and Private Stakeholders**

# **Objectives**

- Leverage the best practices observed in SWL benchmarks (Schiphol, Singapore …)

- Provide Luxembourg with a competitive edge in the Logistics field

- Build an integrated IT framework linking economic operators, public administrations, EU member states and international Single Windows