

# Business panel questionnaire on personal data protection

- 1. In most cases, the processing of personal data needs to be declared to the National Data Protection Authority. Have you ever declared the processing of personal data to your national Data Protection Authority (DPA)?**
  - No, I don't process any personal data
  - No, my processing does not need to be declared
  - Yes, I declared processing to my DPA
  - Don't know / Not applicable
  
- 2. If you answered yes in question 1, can you estimate the cost to your company of providing this information to your national Data Protection Authority?**
  - Less than €100
  - €101 - €300
  - €301 - €500
  - More than €500
  - Don't know / not applicable
  
- 3. Which description best reflects the declaration of data processing to national data protection authorities? *[You may select more than one answer]***
  - Easy
  - Difficult
  - Bureaucratic
  - Don't know / not applicable
  
- 4. Do you process personal data of individuals residing in Member States of the European Union (EU) other than your own, or of countries outside of the EU / European Economic Area (EEA)? *[You may select more than one answer]***
  - Yes, I do process personal data of individuals from Member States other than my own
  - Yes, I do process personal data of individuals from countries outside the EU/EEA (such as the US or countries in Asia, Africa)
  - No, I do not process personal data of individuals from outside my own Member State.
  - Don't know / not applicable
  
- 5. Have you experienced difficulties when needing to transfer personal data to other Member States in the European Union?**
  - Yes
  - No
  - Don't know / not applicable

**6. Have you experienced difficulties when needing to transfer personal data to countries outside of the European Union?**

- Yes
- No
- Don't know / not applicable

**7. If your company has a website, does it include a page explaining your privacy policy?**

- Yes
- No
- Don't know / not applicable

**8. Is someone in your company formally assigned to deal with data protection issues?**

- Yes, there is a full time position
- Yes, someone does it alongside his/her other activities
- No
- Don't know / not applicable

**9. Data protection laws oblige data controllers to provide information to individuals on whom you hold personal data, known as 'data subjects', about the identity of the data controller, the purpose of the processing, whether it will be passed on to third parties and so forth. Have you ever provided this information to data subjects?**

- Always
- Often
- Sometimes
- Never
- Don't know / not applicable

**10. If yes in question 9, can you estimate how much it costs your company to provide this information to individuals every time you need to provide it? (Examples of such costs may include costs of legal advice, design and printing costs, clerical costs, administrative overheads etc).**

- Less than €100
- €101 - €300
- €301 - €500
- More than €500
- Don't know / not applicable

**11. Individuals are generally entitled to ask for access to their personal data you hold, for example in order to correct it, to delete it, or simply to obtain a copy. Have you already had such requests?**

- Yes, frequently
- Yes, rarely
- No
- Don't know / not applicable

**12. If yes in question 11, how long does responding to such requests usually take?**

*[Average duration (in work days)]*

- More than 0,5 working day
- 1 working day
- 2 working days
- 3 working days
- Don't know / not applicable

**13. Do you charge a fee for processing such requests?**

- Yes
- No
- Don't know / not applicable

**14. If yes in question 13, how much is the fee?**

- Less than €10
- €10 - €50
- €51 - €100
- More than €100
- Don't know / not applicable

**15. Have you ever paid for legal advice on data protection issues, for example on preparing a privacy page on your website or data protection clauses for a contract?**

- Yes
- No
- Don't know / not applicable

**16. If yes in question 15, how much did this legal advice cost your company?**

- Less than €200
- €201- €500
- €501 - €700
- More than €700
- Don't know / not applicable

**17. Have you had an incident involving personal data (e.g. personal data held by your company was lost, misplaced or misused during the incident)**

- Yes, personal data was lost
- Yes, personal data was stolen
- Yes, personal data was misused
- No
- Don't know / not applicable

**18. If yes in question 17, were you able to inform the individuals whose information was affected when the breach occurred?**

- Yes
- No
- Don't know / not applicable

**19. If yes in question 18, can you estimate the total cost to your company of informing affected individuals about that incident?**

- Less than €500
- €501 - €1000
- €1001- €2000
- €2001- €5000
- €5001- €10000
- More than €10000
- Don't know / not applicable

**20. Do you have any other comments or issues you would like to raise as regards the rules on personal data protection?**

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*Thank you for taking the time to complete the questionnaire. Your answers will provide a valuable input for analysing the situation of businesses in the EU regarding data protection issues.*