



Trade Mission to Kosovo

Pristina

September 19th to 22nd, 2023

Business Program

Proposed flights:

19.09.2023

18:10 – 20:00 Flight LG 8857 from Luxembourg (LUX) to Vienna (VIE)

21:15 – 22:50 Flight A 320 from Vienna (VIE) to Pristina (PRN)

22.09.2023

10:00 – 13:50 Flight WK 403 from Pristina (PRN) to Zurich (ZRH) 17:00 – 17:55 Flight LX 758 from Zurich (ZRH) to Luxembourg (LUX)

Alternatively:

10:20 – 12:15 Flight EW 6614 from Pristina (PRN) to Munich (MUC) 15:15 – 16:15 Flight LH 2320 from Munich (MUC) to Luxembourg (LUX)

Bus transfers are organized according to the proposed flights. Participants travelling on other flights will arrange their own transfers from and to the airport.

Each participant is personally responsible for her/his flight and hotel reservations. We highly recommend that all participants book a reservation that can be changed/refunded.

Tuesday, September 19th

18:10	Flight to Pristina via Vienna
22:50	Arrival in Pristina
23:00	Bus transfer to the hotel
	Swiss Diamond Hotel Pristina

Wednesday, September 20th: Pristina

08h30 - 10h00: Business Breakfast - Doing Business in Kosovo

- o Mayor of Pristina Mr Perparim Rama
- o Representative of Kosovo Investment and Enterprise Support Agency
- o CEO Pro Credit Mrs Eriola Bibolli
- o The Business Club:Kosovo's top 20 companies Mr Ilir Ibrahimi
- o Representative of LuxDev: cooperation private sector instruments

10h00 - 10h15: Coffee break

10h15 – 12h00: Pristina's ICT Success Stories // Company visit

SPEEEX – BPO solutions provider

12h30 – 14h30: **Networking Lunch with Kosovo ICT representatives**

- Kosovo Information and Communication Technology Association (STIKK) Mr Ermal Sadiku
- Prishtina REA: Digital Transformation and Innovation Partner Mr Ahmet Jetullahu - Meti
- Women in Tech Mrs Teuta Sahatqija

14:30 – 16:30: **Company visits**

- Innovation Centre Kosovo (ICK)
- Cy Homeroom Hub

17:00 – 19:00: Reception at Luxembourg Embassy

Free evening

<u>Thursday, September 21st: Pristina</u> <u>Company visits*</u>

09:30 – 12:30: **Plastic Industry**

- REKS (circular economy)
- o KIVO

12:30 – 14:30: Lunch with representatives from Kosovo Industry Associations

(presentations of each sector)

- o Plastic
- Metal

Wood

14:30 – 16:30: ICT outsourcing in the Banking sector // Alternatively: sector specific visits can be arranged in parallel

- NOVUS (consulting)
- Solaborate/ HelloCare (E-health)
- Wayland (R&D FinTech and HealthTech)

17:00 – 19:00: B2B Cocktail Gathering (venue tbc)

19:00 – 21:00: Free evening// Optional Closure Dinner

Friday, September 22nd: Pristina – Luxembourg

08:00 Bus transfer to the airport

Please remember to check out of the hotel before 8:00

10:00 Flight to Zurich

17:55 Arrival in Luxembourg

*Please note that the program can be tailored to the participating companies wishes and specific company visits according to each sector can be arranged.

Your contacts at the Luxembourg Chamber of Commerce for the duration of this trade mission:

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