Your Trusted Partner in Europe
European Business Reliance Centre

Fit4Exchange – 23 Septembre 2015

ebrc.com

Our vision:

"To be the Centre of Excellence
in the management of Sensitive Information
in the heart of Europe"

EBRC

- **15 years of innovation**

- **200 people**

- **ICT subsidiary of Luxembourg's POST Group**

- **57 M€ turnover in 2015**

- **Regulated Company, Professional of the Financial Sector (PFS Luxembourg)**

- **Multi-cultural**

- **ICT One-Stop-Shop Business Partner**

- **End-to-end Portfolio around 6 strategic offers**

| Trusted Data Centre Services | Trusted Resilience Services | Trusted Security Europe | Trusted Cloud Europe | Trusted Managed Services | Trusted Advisory Services |

- **ICT One-Stop-Shop Business Partner**

- **15 years of innovation**

- **180 people**

- **ICT subsidiary of Luxembourg's POST Group**

- **48 M€ turnover in 2014**

- **Regulated Company, Professional of the Financial Sector (PFS Luxembourg)**

- **Multi-cultural**

- **S&P AAA shareholding structure (renewed on September 26, 2014)**

- **End-to-end Portfolio around 6 strategic offers**

EBRC One-stop-Shop for Excellence

ACTORS

Support central via CCC
- Team 24x7 : Phone, Mail, Fax
- Tracking tool ITIL compliant

Service Account Manager
- Customer SPOC
- Operational Service follow-up

Business Manager
- Commercial contact

Project Manager
- Timeline & Milestones
- Objectives & Work packages
- Budgets

Engineers
- Install, Integrate
- Setup
- Operate & Follow up

Architects
- Design & Consolidate
- Optimise infra/service model

Security Experts
- SOC

Business Consultant
- Focus on Business/ICT efficiency

METHODS & REPOSITORY

ITIL, ISO20000 & ISO9001

Prince2

ITIL

Prince2 / Quapital – Hermes

Certified people for supported tools

ITIL & ISO20000
Togaff

OWASP, OSSTMM, SANS, ISO27001

ITIL & ISO 20000

INTEGRATED VALUE CHAIN

ebrc
TRUSTED DATACENTRE, CLOUD & MANAGED SERVICES

Trusted
Advisory
Services

Trusted
Managed
Services

Trusted
Cloud
Europe

Trusted
Security
Europe

Trusted
Resilience
Services

Trusted
Data Centre
Services

Trusted IaaS for Enterprise Business Confidence

High Compliancy (optional ➔ CSSF / PCI DSS)

- Dual site architecture to allow Client to use an *active-active* design
  - *Low latency for High redundancy*
  - *Real time storage mirroring*
- Virtual Private Cloud with high segregation level

Strong Technology

- Dual site architecture to allow Client to use an *active-active* design
- Virtual Private Cloud with high segregation level

High Elasticity

- Dedicated instances with Pay-as-you-Go facility for elasticity
- Standard connector to create Hybrid connection with own private instance

Strong Security

- Full IaaS with advanced security managed
  - *WAF*
  - *Firewalling*
  - *IDS/IPS*
  - *Load Balancing*
  - *Log Review (SIEM)*
- Dual site architecture to allow Client to use an *active-active* design
- High transaction capability
  - *Best in class Telco solutions for high speed usage*
  - *Modern processing infrastructure*
  - *High performance disk storage*

Strong Expertise

- Integrated consultancy to advise and optimize designs and security
- One-stop-Shop for rapid access and efficiency

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TRUSTED DATACENTRE, CLOUD & MANAGED SERVICES

Trusted Advisory Services
Trusted Managed Services
Trusted Cloud Europe
Trusted Security Europe
Trusted Resilience Services
Trusted Data Centre Services

Trusted PaaS for Enterprise Business Confidence

High Compliancy (optional ➔ CSSF / PCI DSS)
- o Dual site architecture for high availability with high SLA
- o Certified people and services for Trust

Strong Technology
- o Dual site architecture to allow Client to use an *active-active* design
- o High transaction capability
  - *Best in class Telco solutions for high speed usage*
  - *Modern processing infrastructure*
  - *High performance disk storage*

Strong Security Repository
- o Managed Services integrating high security level
  - *High Security design*
  - *High End components*
  - *Advanced services for control and alerting (SIEM, …)*
  - *High audit Security Services*
- o Dual site architecture & components to maximize SLA/KPI policy
  - *Network*
  - *Process*
  - *FW, LB, WAF*
  - *IDS/IPS*

High Elasticity
- o Dedicated instances with Pay-as-you-Go facility for elasticity
- o Standard connector to create Hybrid connection with own private instance

Strong Expertise
- o Integrated consultancy to advise and optimize designs and security
- o One-stop-Shop for rapid access and efficiency

Certifications

EBRC Trusted Services are based on international certifications:

3X Tier IV Design & Facility certifications *(delivered by Uptime Institute)*

ISO 27001/ISO 20000/ISO 14001/ISO 50001/ISO 9001

Professional of the Financial Sector support status *(PFS Luxembourg)*

eco Data Center Star Audit

Participant to the "European Code of Conduct"

PCI DSS Level 1 *(Payment Card Industry Data Security Standard)*

Corporate Social Responsibility *(CSR)*

"Made in Luxembourg" label

Latest Awards

Best Cloud Transformation Methods 2015 – Eurocloud Luxembourg

Outstanding contribution to Luxembourg ICT 2014 – IT One Awards

- **Best Data Center Facilities Management 2015** (Uptime Institute, USA)
- **Green IT award 2014** IT One, Luxembourg
- **European Code of Conduct for Data Centre award 2011**
- **Best Regional European Data Centre Facility 2010** Data Centre Europe, London

- **Best Healthcare Advisory Firm – Organisation & Operations,** June 2014
- **ICT Company of the year 2013** – IT One Awards
- **Best Managed Service Provider of the year 2013** – IT One Awards
- **Best Case Study Example of Cloud Services for the Public Sector 2011** EuroCloud

- **Cloud Service Provider Europe –** Datacloud Europe 2015
- **Cloud & Managed Services Provider -** IT One Awards 2014
- **Best Case Study Example of Cloud Services for the Public Sector 2014,** EuroCloud Luxembourg
- **Best Healthcare Advisory Firm – IT,** June 2014
- **Best Case Study Example of Cloud Services for the Private Sector 2013** EuroCloud Luxembourg
- **European Award for Cloud Services 2012** Data Centre Europe, BroadGroup, London
- **Best Case Study Example of Cloud Services for the Public Sector 2011** EuroCloud Europe Awards, Paris

Trusted Security Europe

Managed Security Services to safeguard your business

Identification : **Vulnerability Management as-a-Service**
- iKare Vulnerability scanner as-a-Service
- Risks evaluation

iKare SECURITY

Detection: **SOC (Security Operation Center)**
- 24x7 Security solutions
- Monitoring or Managed Security
- SIEM
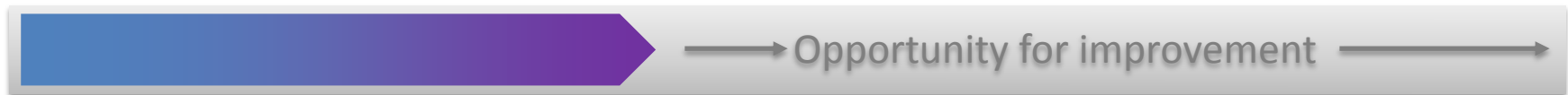- Security & Risks Management (ISO 27001, PCI DSS Level 1)

24X7 SOC

Response: **Cyber Security & Forensics as-a-Service**
- Enabled Identification, Detection and Forensics on all Enterprise end-points
- Safe and cost-efficient deployment
- Enables Forensics without impacting the business

EnCase

Opportunity for improvement

Identify	Protect	Detect	Respond	Recover
• Asset Management • Business environment • Governance • Risk Assessment • Risk Management strategy	• Access Control • Awareness and training • Data Security • Information protection and procedures • Maintenance • Protective technology	• Anomalies and events • Security continuous monitoring • Detection process	• Response planning • Communications • Analysis • Mitigation • Improvement	• Recover planning • Improvement • Communications

![ebrc - TRUSTED DATACENTRE, CLOUD & MANAGED SERVICES]

Trusted Advisory Services

Trusted Managed Services

Trusted Cloud Europe

Trusted Security Europe

Trusted Resilience Services

Trusted Data Centre Services

How can we help?

✓ Vulnerability Management-as-a-Service

✓ Advisory Services

✓ Managed Solutions

✓ SOC as-a-Service

✓ Cyber Security & Forensics –as-a-Service

✓ Advisory Services

✓ Advisory Services

Opportunity for improvement

| Identify | Protect | Detect | Respond | Recover |

iKare SECURITY

hp ArcSight

SOC 24x7

EnCase Forensic

Enables **identification** of the Risks for an enterprise. Performs **Internet/Internal Vulnerability scans** from our infrastructure and delivers **compliance** reports.

Get the **logs/evidences** from the customer (gateway-OS-application) in order to **detect** threats. Assess the severity and classify the event.

Enables **Cyber Forensics** (**Response**)(investigation of IT crime scene) within the enterprise various **end points**.

Identification and **Detection** at the end-point level of cyber threats.

Speed up your business from Luxembourg!

IGNITION   CRUISE   BOOST